

# RMA Form and Return Policy

100 Industrial Drive, Avilla IN 46710

sales@lakelite.com | sales@ultrabrighttech.com | sales@lakelifter.com



Customer Information		
Name:	<b>Instructions:</b>  1. <b>Fill out and email this form to</b> <a href="mailto:sales@lakelite.com">sales@lakelite.com</a> .  2. <b>All Returns Must Include the Following:</b> Completed RMA Form, item in the original packaging, and all provided accessories.  3. <b>Ship the Merchandise to the following address:</b>  <b>LAKE LITE / ULTRA BRIGHT / LAKE LIFTER</b> <b>ATTN: Returns</b> <b>100 Industrial Drive,</b> <b>Avilla, IN 46710</b> <b>260-918-2758</b>	
Company Name:		
Street:		
City:                      State:                      Zip:		
Phone:		
Email Address:		
Invoice Date:		
Invoice #:		
Item(s) Purchased:		
Description of Problem:		
Reason For Return (Check All that Apply)		
1. <input type="checkbox"/> Received Wrong Product. Please Explain:		
2. <input type="checkbox"/> Received Damaged Shipment. Please File a Claim with the carrier and enter the Claim number here:		
3. <input type="checkbox"/> Defective Product. Please Explain:		
<b>*Please contact us to go over troubleshooting before sending an item back. *</b>		

Customer Signature:

# RMA Form and Return Policy

100 Industrial Drive, Avilla IN 46710

[sales@lakelite.com](mailto:sales@lakelite.com) | [sales@ultrabrighttech.com](mailto:sales@ultrabrighttech.com) | [sales@lakelifter.com](mailto:sales@lakelifter.com)



We understand that you may need to exchange or return an item. Please retain original packaging and contact [sales@lakelite.com](mailto:sales@lakelite.com) with order number & details of what you would like to do.

- 1-30 Days (0% / No Restocking Fee)
  - **Returns must not be used or weathered.**
- 31-45 Days (15% Restocking Fee)
  - **Returns must not be used or weathered.**
- 46-60 Days (30% Restocking Fee)
  - **Returns must not be used or weathered.**
- >61-Days: No Refund

Used & weathered items will be evaluated and subject to additional fees or rejection.

Shipping costs “if any” are not reimbursed or refunded. The refunded amount is based on product purchase price excluding shipping charges “if any”.

Shipping costs for returning merchandise to Lake Lite, Ultra Bright Tech, and Lake Lifter is the responsibility of the consumer.